Innovations in Employment Supports

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ASSESSMENT DEFINITIONS

VOCATIONAL EVALUATION

A comprehensive process that systematically uses work, either real or simulated, as the focal point for assessment and vocational exploration, the purpose of which is to assist individuals in vocational development. Vocational evaluation incorporates medical, psychological, social, vocational, educational, cultural, and economic data into the process to attain the goals of evaluation.

CAREER INTEREST TESTING

Most often "paper-and-pencil" or online inventories that match the kinds of activities or interests' individuals endorse with career areas. It encompasses preferences for specific work activities, occupations or work reinforcers that are likely to arouse motivation and create feelings of satisfaction.

APTITUDE TESTING

Standardized tests that assess a person's ability or potential to learn or do some type of activity that does not necessarily reflect their interest (i.e., mechanical aptitude).

ACHIEVEMENT TESTING

Standardized tests that assess a person's knowledge and skills acquired through learning. They are often scored in terms of grade level (i.e., reading, spelling, math, history, etc.).

SITUATIONAL ASSESSMENT

Uses work setting as the environment to assess vocational aptitude. Individuals participate in occupational experiences identified to be necessary for acquiring specific skills and abilities. "On-the- job" assessment reveals what has been learned as well as aptitudes and in what ways additional competencies can be developed. This is an extensive process; it is usually looked upon as a supplement to the vocational evaluation.

PSYCHOLOGICAL TESTING

A comprehensive battery of tests, assessments, and clinical interviews for the purpose of diagnosis, psychological treatment and/or vocational planning. Information regarding personality, vocational preferences, intelligence and learning styles is often included.

SKILL

The ability to do something. [see Hard Skill, Soft Skill]

Hard skills are specific abilities, or capabilities, that an individual can possess and demonstrate in a measured way. Possessing a hard skill shows mastery and an ability within the individual to perform a specific task or series of tasks to complete a job.

Soft skills are behaviors, personality traits and work habits, such as collaboration, critical thinking, perseverance, and communication, that help people prosper at work.

TRANSFERABLE SKILLS

Transferable skills, also known as "portable skills," are qualities that can be transferred from one job to another.

ABILITY

Actual skill, either mental or physical; native or acquired.

CAPACITY

Potential to develop a skill, usually mental; native as opposed to acquired

Breakout Informal Work Sampling 1
Sandy wants to work as a mechanic assistance for an auto mechanic. The position will require the employee to use a variety of hand tools.
Design an informal work sampling to assess for this skill:
Breakout Informal Work Sampling 2
Breakout Informal Work Sampling 2 Alicia wants to work at a local beading store. This position would require fine motor skills as well as being able to distinguish small differences in jewelry notions.
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Situational Assessment

ENTRY EMPLOYABILITY STANDARD (EES)								
SITUATIONAL ASSESSMENT		Name: Date:						
Level of support provided:		Worksite:		Jo	b/Tasks:			
Accountability Reliability Responsibility		Refuses to complete task given		Completes less than of the tasks with proficiency		Completes majority of the tasks given with proficiency		Completes all tasks given with proficiency
Attendance		Missed more than 1 work training opportunity		Missed 1 training opportunity but did not call		Missed 1 training opportunity but called in		Attends all assigned training opportunity
Attitude		Never demonstrates a positive attitude about work		Rarely demonstrates a positive attitude about work		Demonstrates a positive attitude about work in some situations		Demonstrates a positive attitude about all work situations
Self-advocacy Communication Social Behavior		Does not communicate needs/wants		Communicates needs/ wants, but not in an appropriate manner		Is inconsistent communicating needs/wants in an appropriate manner		Consistently communicates all needs/wants in appropriate manner
Dress/Attire		Chooses to not follow worksite dress code		Follows dress code inconsistently		Follows dress code with prompting		Follow dress code consistently
Hygiene		Visibly dirty, needs major grooming and/or has an offensive odor		Visibly dirty, needs minor grooming and/or has an offensive odor		With prompting, visibly clean, needs minor grooming and has no odor		Clean, well-groomed and has no odor
Jobsite Policies		Never follows job site policies		Rarely follows jobsite policies		Inconsistently follows jobsite policies		Consistently follow jobsite policies
Honesty		Not honest in many situations—cannot be trusted		Only honest when closely monitored and prompted		Generally honest but may need prompting		Honest in all situation—Can be trusted
Flexibility		Never willing to switch tasks & does not make transitions		Switches tasks and only makes transitions with repeated prompts		Willing to switch tasks when asked and transitions with minimal prompts		Willing to switch tasks when asked and transitions without prompts
Cooperation/Team Player		Never cooperates & does not work well with others		Seldom cooperates & rarely works well with others		Cooperates & works well with others when prompted		Always cooperates & works well with others
Initiative		Never starts a task independently		Rarely starts a task independently		Most often starts a task independently		Always starts a task independently
Problem Solving		Does not attempt to come to a solution independently		Attempts to come to a solution independently when prompted		Attempts to come to a solution independently, but may require assistance		Comes to a solution independently

Situational Assessment Does not demonstrate respect Demonstrates respect for self or ☐ Demonstrates respect for self Independently demonstrates Respect for self or others others with repeated prompts and others with few prompts respect for self and others Does not demonstrate Seldom demonstrates Sometimes demonstrates Demonstrates confidence in Self-esteem confidence in abilities confidence in abilities confidence in abilities abilities

	ssessment identifies the individual's al	bility to carry out the required tasks of too sperformance and any accommodations		s are required to perform a specific	
Standing	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Walking	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Sitting	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Driving	□ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Lifting	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments (above the wa	st, below waist, pounds)				
Carrying	□ Not present	☐ Occasional	☐ Frequent	□ Constant	
Comments (pounds, dista	nce)				
Pushing	□ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments (Pounds)					

Situational Assessment

Pulling	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments (pounds)						
Climbing	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments (ladders, stairs, ramp	Comments (ladders, stairs, ramps, poles)					
Balancing	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments						
Stooping	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments						
Kneeling	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments	Comments					
Crouching	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments						
Reaching	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments (overhead, chest level)					
Gross Motor Skills	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments	Comments					
Fine Motor Skills	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		
Comments						
Communication	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant		

Situational Assessment

Comments (oral/verbal, gestural, signing)					
Hearing Required	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments (regarding coworkers	s, phone, public)				
Exposure to weather	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Exposure to cold temps.	□ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Exposure to hot temps.	□ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Exposure to wet/humid	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Noise intensity level	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments	Comments				
Vibration	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					
Atmospheric conditions	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments (odor, dust, mist, gas, fumes)					
Mechanical parts hazard	☐ Not present	☐ Occasional	☐ Frequent	☐ Constant	
Comments					

Situational Assessment Other environmental cond. ☐ Not present ☐ Frequent ☐ Occasional ☐ Constant **Comments Protective clothing** ☐ Not present ☐ Frequent ☐ Occasional ☐ Constant Comments **Color vision** ☐ Not present ☐ Frequent ☐ Occasional ☐ Constant Comments Lighting level ☐ Not present ☐ Frequent Occasional ☐ Constant Comments Based on the results of the assessment results, how does the individual learn—what is their preferred learning style? ☐ Visual ☐ Tactile/kinesthetic ☐ Auditory What instructional techniques were effective for directing and re-directing the individual? ☐ Model/gesture ☐ Physical ☐ Verbal (direct/indirect) What skill areas will require additional training — barriers to employment? Responsibility ☐ Attitude Attendance ☐ Communication ☐ Attire ☐ Hygiene ☐ Flexibility Policies ☐ Honesty ☐ Cooperation ☐ Problem-solving ☐ Initiative ☐ Respect ☐ Self-esteem/confidence Strategies to develop competencies:

FUNCTIONAL VOCATIONAL ASSESSMENT

	A. What activities does the person e	enjoy?		
	B. What job(s) have been successful? What made them successful?			
	C. What job(s) have not been partic	cularly successful and why?		
1.	D. Does the person seem to enjoy a	ctivities that involve:		
Individual Preferences	a. Extensive or minimal gross or fine motor movement	c. Peers, older, or younger people		
T RET ERE. (CES	b. Many people or very few people	d. Usual or extensive visual and auditory stimulation or very little stimulation		
	E. What is important to them? What are their passions?			
	F. Does the person want to work and why?			
	A. What does the person do well?			
	B. Does the person have particular strengths in any of the following areas:			
2.	a. Assuming responsibility	e. Physical strength and endurance		
Individual	b. Social interactions	f. Attention to task		
STRENGTHS	c. Fine motor coordination (i.e., pinch, grasp, manipulation of small objects)	g. Attention to details		
	d. Gross motor coordination	h. Responding favorably to correction/criticism		
	A. Where has the person worked before?			
	a. Type of business	e. How long were they employed?		
3.	b. Tasks performed	f. Reason for leaving		
Work History	c. Transportation, hours, salary			
	d. Level of support provided	g. Relationships established		
	B. Were past jobs that were good m	natches for the person? Why or why not?		

	A. To what extent does the person us	e reading skills to:	
	1. Gather information	3. Complete tasks	
	2. Engage in leisure activities	4. Describe any adaptations the person uses to circumvent reading limitations.	
	*Refers to use of both written words	and numerals	
	B. Time telling skills		
	1. Is the person able to tell time from both a "clock face" and digital watch/wall clock/clock radio?		
	2. Does the person demonstrate time "awareness?"		
	3. How are events scheduled for the person during the day?		
	4. Does the person regularly wear and utilize a watch?		
4.	5. Does the person know sequence of days/week; months/yr.? Can s/he utilize a calendar to predict or schedule events?		
FUNCTIONAL USE OF ACADEMICS	6. Describe any adaptations that the person uses with regard to time telling and/or scheduling.		
	C. Money Skills		
	1. To what extent does the person demonstrate an accurate understanding of what money can be used to buy?		
	2. To what extent does the person identify and utilize money to make purchases for him/herself and/or others?		
	3. Who handles the person's money?		
	4. Describe any adaptations that the person uses with regard to money handling and /or purchasing.		
	D. Writing skills		
	1. What is the extent of the person and/or write in cursive?	's writing skills? Does the person print	
	-	g skills on a daily basis? (Can the person cations independently? What type of	
	3. Describe any adaptations the person uses with regard to writing skills.		

	A. If the person is able to read, can s/he follow simple written directions to complete a task?			
5.	B. If the person is unable to read, can s/he understand sequential pictorial directions to complete a task?			
Follow Directions	C. Is the person able to fol 3steps?	llow more the	an 1-step ve	rbal directions? 2-steps?
	D. Does the person unders to, left/right, in front of		oatial concep	ots (e.g., in, on, under, next
	A . Describe the person's b	ehavior with	regard to:	
	a. Age-appropriateness		d. Ability interac	to engage others in social ctions
6.	b. Appropriateness to situe location tasks	ation and		to initiate and respond to
	c. Interfering with work		social interactions	
BEHAVIOR	B . How does the person indicate how he/she is feeling?			
	C. Describe any challenging behavior(s) that have not been covered above and that are potentially dangerous either to the person or to others.			
	D . What precipitates challenging behavior(s) and what are strategies for either preventing or coping with behaviors?			
	A. How does the person seem to receive and process information (auditory, visual, kinesthetic, i.e., "by doing")?			
	B . What methods seem to work best when teaching the person, a new skill?			
7. Learning Style	C. What is the best method for correcting mistakes that the person makes? Does s/he learn from her/his mistakes?			
	D . What seems to interfere with the person being able to learn new skills?			
	E. What is the person's capacity to retain information?			
	a. Short-term memory skills	b. Long-term skills	memory	c. Social Skills/Interactions
8.	A. Does the person readily	engage other	ers in conver	rsations?
SOCIAL SKILLS/ Interactions	B. Does the person respon comments from others?		ely to conve	rsations, questions, and

	C. What types of things seem to encount others?	arage the person to interact with	
	D. Does the person like to be around p alone most of the time?	eople, or would she/he prefer to be	
	E. What social networks does the person currently have?		
	A. Receptive skills		
	1. How does the person respond to	simple "social" questions?	
	2. How does the person respond to	simple requests or directions?	
	3. Does the person seem to understa from others?	and good natured kidding and teasing	
	4. Does the person have any diagno	sed hearing or visual impairments?	
9.	5. How much does the person pay attention and react to how others around him/her are acting or reacting to circumstances (including his/her own actions)?		
7. COMMUNICATION	6. Can the person participate in interview process unassisted?		
COMMUNICATION	B. Expressive skills		
	1.How does the person communic	ate expressively?	
	a. Verbal words, phrases, or sentences	c. Combination of verbal and nonverbal means	
	b. Gestures, sign language	d. Uses alternative communication system (describe)	
	2. How well do others to understand the person?		
	a. Those familiar with the person	b. Those unfamiliar with the person	
	3. How will the person engage in the interview process?		
10.	A. Are there any limitations on the amount or type of work that the person can do?		
Work Endurance	B. If there are limitations, are they bas of other decisions?	ed on medical conditions or the result	
	C. What type of a work schedule would be reasonable and desirable for the person?		

	A. Describe the person's current medical condition and how it does or doesn't impact upon his/her ability to work.
11. Medical/	B. List any medications the person is currently taking, why they have been prescribed, and how effective they are currently.
PHYSICAL STATUS AND MANAGEMENT	C. Discuss any side effects of medication, particularly as they may relate to work.
	D. Describe any hearing and/or visual impairments and how they may impact on work.
	A. Indoors & Outside
12.	1.Describe the person's overall sense of direction
ORIENTATION/	2.Describe the person's mobility
MOBILITY	3. For the persons who use a wheelchair, describe how independent they are in moving/maneuvering in wide open spaces (e.g., down sidewalks) and in crossing streets.
13.	A. Describe the person's capacity to grasp, hold, and manipulate small objects (e.g., money, buttons, nuts/bolts/screws, parts).
FINE AND GROSS	B. What is the person's dominant hand?
MOTOR COORDINATION SKILLS	C. Describe any limitations and/or concerns relating to gross motor movement, particularly as they might affect work (e.g., head control, positioning, and posture).
	A. Can the person get from home to work independently and on time?
	B. Describe the person's personal hygiene and her/his capacity to maintain acceptable hygiene while at a work site (e.g., bathroom independence, ability and awareness to clean face, hands and mouth following lunch)?
14. Work-Related	C. Describe the person's ability to take a break while at work (e.g., communicate with co-workers, occupy his/her time well, use money to make purchases, return to work on time, etc.).
SKILLS/CONCERNS	D. Describe what motivates the person to initiate and complete a task or activity (i.e., what seems to be reinforcing for the person?).
	E. Describe the person's problem-solving skills (e.g., can he/she relate his/ her address and telephone numbers upon request? What is he/she likely to do if he/she misses a bus? How does he/she seek assistance if problems arise at work or on route to work?).

	A. How does the person currently acce	ss his/her job or day activities?	
15.	B . If the person's not using public transportation, explain why this decision was made.		
TRANSPORTATION NEEDS	C. What are the potential methods for the	the person get to work in the future?	
	D . Will the person need assistance/train transportation systems?	ning in learning to utilize other	
	* Has the person received Certified Be plan in place to ensure this informat		
	A. Is the person receiving SSI? SSDI? If possible, information relating to the benefits being received would be helpful to obtain (with permission).		
16. Current Financial Information and	B. Will benefits be adversely affected if the person works? At what point (e.g., SSDI).		
Concerns	C. Have IRWEs or PASSs been submitted for the person? If so, for what expenses and when are they due for review?		
	D. Does the person or her/his family have any concerns about how work might affect benefits (i.e., are there any disincentives to the person's working?).		
	A. What does the person understand about vocational planning and job seeking skills?		
17.	B. Describe the nature of support that the person would need (both work and work-related) in order to maintain community employment.		
SPECIAL CONSIDERATIONS/	C. Recommendation — [based on Discovery or CBPV Annual assessment] What had been identified as the ideal job for the person:		
SUPPORT NEEDS (LONG AND SHORT-	1. Type of task(s)	4. Level of support	
` TERM)	2. Work environment	5. Location in community	
	3. Hours	6. Transportation needs	
	D. What do they believe will be the moprocess? Job retention?	ost difficult part of the career planning	

	s interested in foodservice. Considering will you use to assess for these strength	
✓ Standardized Assessment	✓ Informal Assessment	✓ Paper and pencil
✓ Online Assessments	✓ Community-based / Situational Assessment	✓ Informal Work Samples
2. Individual Strengths	 Assuming responsibility Social interactions Fine motor coordination (i.e., pinch, grasp, manipulation of small objects) Gross motor coordination Physical strength and endurance Attention to task Attention to details Responding favorably to correction/criticism 	
trategies and tools:		

Group 2 | **Functional Use of Academics**

You are supporting someone who is interested in cashiering. Considering the items listed in *Functional Use of Academics, Part C—Money Skills*, how will you design a work sample to assess for strengths needed in this work?

Work sample assessment are methods used to assess an individual's ability to successfully perform a task. These assessments require individuals to perform tasks that are physically and/or psychologically similar to those they would experience completing this task.

4. Functional Use of Academics

- C. Money Skills
- 1. To what extent does the person demonstrate an accurate understanding of what money can be used to buy?
- 2. To what extent does the person identify and utilize money to make purchases for him/herself and/or others?
- 3. Describe any adaptations that the person uses with regard to money handling and /or purchasing.

Work sample assessment Design:

Group 3 | Orientation/Mobility

You are supporting someone who uses a walker and is interested in working in Super Walmart. You have questions about their ability to navigate the large environment. Considering the items listed in *Orientation/Mobility*, how will you design an informal assessment for capacity in this area?

Informal assessments are non-standardized measures that are often personalized to the person. They can be given flexibly periodically to provide a snapshot of a person's skill in a specific area at any given time.

12. Orientation/Mobility

A. Indoors & Outdoors

- 1.Describe the person's overall sense of direction
- 2.Describe the person's mobility
- 3. For the persons who use a wheelchair, describe how independent they are in moving/maneuvering in wide open spaces (e.g., down sidewalks) and in crossing streets.

Informal assessment Design:

Assessment Assessment	/ Informal Assessment	✓ Paper and pencil	
		т прет ини ренен	
✓ Online Assessments	Community-based / Situational Assessment	✓ Informal Work Samples	
	A. To what extent does the person use reading skills to:		
	1. Gather information	3. Complete tasks	
	2. Engage in leisure activities	4. Describe any adaptations the person uses to circumvent reading limitations.	
4. Functional Use of	*Refers to use of both written words and numerals		
Academics	D. Writing skills1. What is the extent of the person's writing skills? Does the person print and/or write in cursive?		
	2. How does the person use writing skills on a daily basis? (Can the person complete her/his own job applications independently? What type of support would they need?3. Describe any adaptations the person uses with regard to writing skills.		

PIG Personality Test

	If the pig is drawn:	
1	Toward the top of the paper – You have a tendency to be positive and optimistic.	
2	Toward the middle – You have a tendency to be a realist.	
3	Toward the bottom – You have a tendency to be pessimistic and may be prone to behaving negatively.	
4	Facing left – You have a tendency to believe in tradition and be friendly; you may also be prone to remembering dates well	
5	Facing Right – You have a tendency to be innovative and active, but may be prone to forgetting dates easily and may not have a strong sense of family	
6	Facing front – You have a tendency to be direct and may enjoy playing the role of devil's advocate; you also are prone to neither fearing nor avoiding confrontational discussions.	
7	With many details – You have a tendency to be analytical but may also be prone to being cautious to the point that you struggle with trust.	
8	With few details – You have a tendency to be emotional and to focus on the larger picture rather than focusing on details. You also have a tendency to be a great risk taker and may sometimes be prone to reckless and impulsive decisions.	
9	With less than 4 legs showing – May indicate that you are living through a major period of change and as a result you may be prone to struggling with insecurities.	
10	With 4 legs showing – You have a tendency to be secure and to stick to your ideals, however, others may describe you as stubborn.	
11	With large ears – Indicates how good of a listener you are (the bigger, the better).	
12	With a long tail – Indicates how intelligent you are (the longer, the better)	