This Interactive Workshop will focus on the importance of Servant Leadership. Servant leadership is a philosophy and set of practices that enriches the lives of individuals, builds better organizations and ultimately creates a more just and caring world.

**The Learning Objectives**

- 1- Learn the definition of Servant Leadership and review the philosophy and key concepts of Greenleaf. Discuss what leadership means to you.
- 2- Review selected servant leaders’ quotes by women leaders.
- 3- Servant Leadership Characteristics
  - *Listening, Empathy, Healing, Awareness, Persuasion, Conceptualization*
  - *Foresight, Stewardship, Commitment to the Growth of People, Building Community*
- 4- Learn the importance of making a difference as a servant leader/A Mission Event.
- 5- Learn the importance of personal and professional growth of self and others.
Welcome- Dr. Cassandra L. Salter-Smith

Section 1: What does leadership mean to you? What are your current leadership roles?
Servant Leader defined by Robert K. Greenleaf

Section 2: Quotes by Selected Historic Women Servant Leaders
Who do you recognize as a Servant Leader in your life?

Section 3: Servant Leadership Characteristics

- Listening, Empathy, Healing
- Awareness, Persuasion, Conceptualization
- Foresight, Stewardship
- Commitment to the Growth of People, Building Community

Section 4: Inspired Women Lead

Section 5: Begin Your Servant Leadership Journey
The Servant Leadership Video Presentation
What Will Your Servant Leadership Legacy Be?

Q&A
Servant-Leader is defined by Robert Greenleaf as
The servant-leader is servant first…. It begins with the natural feeling that one
wants to serve, to serve first. Then conscious choice brings one to aspire
to lead…. The difference manifests itself in the care taken by the servant–first
to make sure that other people’s highest priority needs are being served.
The best test, and the most difficult to administer, is: Do those served
grow as persons? Do they, while being served, become healthier,
wisier, freer, more autonomous, more likely themselves to become
servants? And, what is the effect on the least privileged in society,
will they benefit or, at least, not be further deprived?

Don M. Frick and Larry C. Spears. On Becoming A Servant Leader: The Private Writings of Robert K. Greenleaf (San Francisco,
“Service is the rent that you pay for room on this earth”

Shirley A. Chisholm (Teacher, Politician, Activist)

November 30, 1924 - January 1, 2005
“The greatness of a community is most accurately measured by the compassionate actions of its members.”
– Coretta Scott King

“All great achievements require time.”
– Maya Angelou

“Service is the very purpose of life. It is the rent we pay for living on the planet.”
– Marian Wright Edelman

“Faith is the first factor in a life devoted to service. Without it, nothing is possible. With it, nothing is impossible.”
– Mary McLeod Bethune

“Love is a fruit in season at all times, and within reach of every hand.”
– Mother Teresa
Listening
The servant leader seeks to identify the will of a group and helps to clarify that will. He or she listens receptively to what is being said and unsaid.

Empathy
The servant leader strives to understand and empathize with others. The most successful servant leaders are those who have become skilled empathetic listeners.

Healing
The healing of relationships is a powerful force for transformation and integration. One of the great strengths of servant leadership is the potential for healing one’s self and one’s relationship to others.
Awareness

General awareness, and especially self-awareness, strengthens the servant-leader. Awareness helps one in understanding issues involving ethics, power, and values.

Persuasion

Another characteristic of servant leaders is reliance on persuasion, rather than on one’s positional authority, in making decisions within an organization.

Conceptualization

Servant-leaders seek to nurture their abilities to “dream great dreams.” Within organizations, conceptualization is, by its very nature, a key role of steers or directors.
Foresight

Foresight is a characteristic that enables the servant leader to understand the lessons from the past, the realities of the present, and the likely consequence of a decision for the future.

Stewardship

CEO’s, staffs, and trustees all played significant roles in holding their institutions in trust for the greater good of society.
Commitment to the Growth of People

Servant leaders are deeply committed to a personal, professional, and spiritual growth of each and every individual within the organization.

Building Community

Servant-leaders seek to identify a means for building community among those who work within a given institution. Servant leadership suggests that true community can be created among those who work in businesses and other institutions.

As a Servant Leader you can have your team organize an Act of Kindness Mission Event to help an organization that could utilize volunteers for a half day, day or a few hours. Through participating, the team will be engaged in a meaningful transformative service project to make a difference in the lives of those who are being served.
To Begin Your Servant Leadership Journey With Excellence

❖ 1. Listen Without Judgement
❖ 2. Be Authentic
❖ 3. Develop People
❖ 4. Share Power
❖ 5. Build Community

*Ann McGee-Cooper
THREE KEYS* FOR THRIVING

On Your Servant Leadership Journey With Excellence

❖ 1. Leading Into Your Vision
❖ 2. Living Into Your Fullest Self
❖ 3. Love Past Negatives That Hold You Back

*Denise Padín Collazo
For Your Servant Leadership Journey
With Excellence

❖ 1. Self-Care
❖ 2. Meditate
❖ 3. Be a Lifelong Learner
❖ 4. Set Boundaries
❖ 5. Enjoy This Planet
As this workshop concludes, I hope that you are able to:

- Recognize the definition of Servant Leadership and describe why it is important.
- Identify the Ten Characteristics.
- Develop your Servant Leadership Skills
- Be Inspired To Lead as a Servant Leader
to grow to greatness
What are your reflections on the Servant Leadership video?
What key themes did you resonate with?
What image, object or scene spoke to you?
What do you want to do with your life? (your passion/purpose)
How are you going to live as a Servant Leader?

What things do you plan to **start** following this Workshop?

What things do you plan to **stop** following this Workshop?


TIME FOR QUESTIONS
Q&A
"Servant leadership starts with self-examination."
- Cheryl Bachelder
Servant Leadership Summit

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."
- Maya Angelou
www.servantleadershipnow.org

"As long as you're green, you're growing. As soon as you're ripe, you start to rot."
RAY KROC

"WE RISE BY LIFTING OTHERS."
THANK YOU FOR ATTENDING!

Contact Info: Dr. Cassandra L. Salter-Smith
Email: drcassssaltersmith@gmail.com